

# Our Mission

*The mission of Process and Water is to be a total solutions company that services a broad range of industry segments.*

By 'total solutions', we mean reliably provisioning customers with all of the products, services and technical support that they require to meet their internal process and operational needs.

## HOW WE PURSUE OUR MISSION:

Process and Water has a unique business model that has as its foundation our strong focus on engineering, in-house manufacturing, and customer service. We have contractual relationships with an array of product and instrumentation-specific firms that give us leverage and purchasing power. Our team's focus, combined with these long-standing business relationships, gives Process and Water a significant advantages over our competitors, especially in the key areas of pricing and customer support.

This business model allows the Process and Water team to focus on what it does best – providing quality systems and services at aggressive prices, all backed by unmatched customer support. That's that total solution that we're in the business of delivering.

**Process and Water**

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ProcessAndWater.com

*"Your Total Solution Provider"*



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## Meeting Clients' Unique Needs

Process and Water provides customers with the advanced process design services, high-quality equipment, and preventative maintenance services they need to meet their toughest fluid handling and process purification challenges.

During every engagement, we partner closely with customers to understand their business and their unique process and system needs. We assess those requirements from three perspectives – business, technical, and environmental. We then use an unbiased approach to engineer, design, and develop solutions that are tailored not only to customers' unique operational needs, but that also meet their project timelines and budgets.

*The Process and Water team has a combined 50 years of experience with high-purity and wastewater treatment systems and recycle technologies, as well as in-depth expertise with LEED projects. We leverage that knowledge and experience in a three-pronged approach:*

➤ **Development:** Our development process is centered on rigorous evaluations and audits that enable our team to gain a solid understanding of the customer's challenge.

➤ **Collaboration:** We facilitate effective collaboration with customers by communicating closely with them during all phases of a project to ensure that there are no surprises, and that the desired results are achieved.

➤ **Tangible results:** At Process and Water, we know that customers rely on us to build and implement systems that deliver results reliably over the long term. Our team strives to exceed our customers' expectations in every project we take on.



Ultra-Pure water solutions for Electronics, Laboratory and Pharmaceutical Environments

Process & Water's state-of-the-art manufacturing and service facility



## Process and Purification Manufactured Solutions

We manufacture in-house; all our designed and engineer-specified purification and compliance equipment is built in our state-of-the-art 10,000-square-foot facility.



Process Rinse and Rainwater Recycle Treatment and Service Solutions

## Preventative Maintenance and Spare Parts

Process and Water is focused on providing outstanding customer service from project inception through implementation. We extend that focus post-implementation with our ongoing support offerings and replacement parts service. With cost-effective preventative maintenance and service deionization (SDI) offerings, Process and Water makes it easy for customers to ensure system integrity and uptime.

Process and Water also maintains a user-friendly online store where customers can quickly and easily obtain the process and purification products they need. Some of the products available in our store include:

- Treatment and membrane cleaning chemicals
- Cartridge and carbon filters
- Pumps of varying sizes and capacities
- Instrumentation including pH, ORP and conductivity
- Ion exchange resins and reverse osmosis membranes
- Ultraviolet systems and replacement lamps